

# Limited warranty of wujun solar module products

Thank you for purchasing the solar module products ("modules") from Wujun Chongqing solar Co., Ltd. ("Wujun solar"), delivered by Wujun solar in accordance with the Product Sales Contract entered into on and after \* month \*day, 2022, Wujun solar will provide a 12 year material and process warranty and a 25 year(for single glass solar module) /30 year(for double glass solar module) power warranty to the buyer of the components, as well as their confirmed successors and assigns (the "Customer") in accordance with the provisions of this Limited Warranty.

The standard component product models covered by this Limited Warranty are as follows:

158.75 cell modules

WJM72S10- xxx / 9BH(xxx = 400 to 415 in step of 5)

WJM60S10- xxx / 9BH(xxx = 330 to 345 in step of 5)

WJM72D10- xxx / 9BH(xxx = 395 to 410 in step of 5)

WJM60D10- xxx / 9BH(xxx = 330 to 340 in step of 5)

166 cell modules

WJM72S20- xxx / 9BH(xxx = 435 to 455 in step of 5)

WJM60S20- xxx / 9BH(xxx = 360 to 380 in step of 5)

WJM72D20- xxx / 9BH(xxx = 435 to 455 in step of 5)

WJM60D20- xxx / 9BH(xxx = 360 to 380 in step of 5)

182 cell modules

WJM78S30- xxx / 10BH(xxx = 580 to 600 in step of 5)

WJM72S30- xxx / 10BH(xxx = 525 to 560 in step of 5)

WJM66S30- xxx / 10BH(xxx = 480 to 510 in step of 5)

WJM60S30- xxx / 10BH(xxx = 435 to 465 in step of 5)

WJM78D30- xxx / 10BH(xxx = 580 to 600 in step of 5)

WJM72D30- xxx / 10BH(xxx = 525 to 560 in step of 5)

WJM66D30- xxx / 10BH(xxx = 480 to 510 in step of 5)



WJM60D30- xxx / 10BH(xxx = 435 to 465 in step of 5)

xxx stands for rated output power at STC

For the standard solar modules of the above models, Wujun Solar will ensure the performance of its solar modules, and the starting date of the warranty is specified as the date when the supplier delivers the products to the direct customer. To avoid ambiguity, the aforementioned direct customer refers to the buyer specified in the component product sales contract.

# 1. Limited warranty

#### 1.1 12 Year Limited Product Warranty

Wujun solar guarantees that the entire assembly (including DC connectors and cables provided at the factory) supplied by Wujun solar will not be affected by material or process defects that affect the normal installation and use of the product within 12 years from the start of the warranty period, provided that it is installed, used, and operated in accordance with the provisions of the Wujun solar Installation Manual. The aforementioned defects do not include changes in the appearance of the product after installation or normal wear and tear of the product. This "limited product warranty" does not guarantee the power output of the components. The power output warranty is specifically described in the second part "limited power warranty" below.

#### 1.2 limited power warranty

Wujun Solar provides a power output guarantee for its single glass component products for a total of 25 years from the start of the warranty. The specific content is: within the first year, the actual power output of the product shall not be less than 98% of the nameplate power; From the second year to the 24th year, the annual actual power attenuation shall not exceed 0.55%; By the end of the 25th year, the actual power output shall not be less than 84.80% of the nameplate power. The specific calculation method is shown in the following formula:

Actual output power (1st year)  $\geq$  nameplate power \* (2%)

Actual output power (Nth year,  $2 \le N \le 25$ )  $\ge$  nameplate power \* (1- (2%+0.55% \* (N-1))



Wujun Solar provides a power output guarantee for its double glass component products for a total of 30 years from the start of the warranty. The specific content is: within the first year, the actual power output of the product shall not be less than 98% of the nameplate power; From the second year to the 29th year, the annual actual power attenuation shall not exceed 0.45%; By the end of the 30th year, the actual power output shall not be less than 84.95% of the nameplate power. The specific calculation method is shown in the following formula:

Actual output power (1st year)  $\geq$  nameplate power \* (2%)

Actual output power (Nth year,  $2 \le N \le 30$ )  $\ge$  nameplate power \* (1- (2%+0.45% \* (N-1))

The actual output power of the product can only be measured under standard testing conditions, and the measurement of the actual output power should be recognized by Wujun Solar or carried out by a third-party measurement institution designated by Wujun Solar. The standard test conditions are: spectral AM1.5, irradiation intensity 1000W/square meter, battery temperature  $25^{\circ}C$ .

#### 2. Claim for warranty

In any case, all warranty claims shall be submitted in writing or email to Wujun solar or its authorized distributor within the corresponding warranty validity period. The customer shall bear the burden of proof for their claim requirements. If the customer believes that the component does not meet the requirements of the product limited warranty or power limited warranty, the customer shall promptly and within 30 days of becoming aware of the situation, notify the sales party of Wujun Solar in writing or email. The notice shall include the following information: (a) the claimant; (b) Detailed description of the situation; (c) Supporting materials, including photos or data; (d) Serial number of relevant components; (e) Purchase voucher; (f) Component model; (g) The location of the component; (h) Other supplementary supporting materials required by the supplier. If the customer fails to notify the supplier and provide the relevant information in accordance with the aforementioned requirements (a) - (h), the supplier has the right to refuse to process the relevant claim without assuming any responsibility until the customer fails to provide the relevant information in accordance with the supplier's requirements.



After receiving the customer's claim request and complete information materials, Wujun solar will review and evaluate the relevant claim requests. If Wujun solar deems it necessary, it can transport the components back to the supplier's factory for testing. Wujun solar will provide the customer with a product return authorization letter. Without a product return authorization letter, Wujun solar will not accept returned components. If the customer returns the product without authorization, the risks (including but not limited to goods damage, loss) and costs related to the product will be borne by the customer. With the approval of the technical service department of Wujun Solar, reasonable, necessary, and documented ocean transportation costs for components related to "Limited Product Warranty" and "Limited Power Warranty" claims will be compensated by Wujun Solar to the customer.

Wujun solar has the right to decide at its own discretion whether to send representatives to investigate and verify the installation site of the claimed component products, and any expenses incurred as a result shall be borne by Wujun solar. If Wujun solar decides to send representatives to the product installation site for verification, the customer should actively cooperate. If the customer refuses to enter the site for verification without reasonable reasons, Wujun solar has the right to decide to delay or refuse the warranty claim procedure at its own discretion; If it is necessary to send it to a third-party testing agency for inspection (both parties must agree, and if both parties cannot reach an agreement, the testing agency designated by Wujun Solar shall prevail), the reasonable expenses incurred by the third-party testing agency for identification shall be paid by the customer in advance. If the third-party testing agency confirms and determines that the responsibility belongs to Wujun Solar, the reasonable, direct, and evidence-based costs incurred during the testing can be transferred to Wujun Solar, including sea freight, transportation insurance, and third-party laboratory testing costs.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



Manufacturer information:

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#### 3. Performance of warranty

When Wujun solar files a lawsuit against the buyer regarding the product's non-compliance with the warranty under this warranty, if it is determined that the defect is caused by Wujun solar's material or process issues, or if a third-party testing agency jointly selected by the customer and Wujun solar confirms that the responsible party for the customer complaint is Wujun solar after testing, Wujun solar has the right to choose any of the following remedies to provide compensation to the buyer::

- 1. Maintenance: Wujun Solar will determine the maintenance plan and repair defective products;
- 2. Exchange: Wujun solar provides free products to replace defective products or additional products to compensate for the power difference between the actual test power and warranty power of defective products.



- 3. Refund: Refund the remaining value of the defective product or the value difference corresponding to the difference between the actual output power of the defective product and the warranty power through a refund:
- a. Residual value=market price of the product at the time of claim determination (per watt price)\* nameplate power \* remaining warranty period/25.
- b. Value difference=market price of the product at the time of claim determination (single watt price) \* (total remaining theoretical warranty power actual output power);

# 4. Special statement:

Unless otherwise agreed by both parties, the repaired defective component products or replaced new component products shall be transported by the supplier in accordance with the same trade method and destination as the original component product sales contract related to the claimed component product, including insurance and freight, Customs clearance fees and other reasonable expenses (the buyer should contact the supplier in advance and provide relevant service provider invoices to obtain compensation) shall be borne in accordance with the original trade terms. All costs and other related expenses incurred in dismantling, repackaging, installing or reinstalling the product shall be borne by the buyer.

The repaired or replaced component products still apply to the original warranty period, that is, the warranty period will not be recalculated or extended due to the repair or replacement behavior. In the event that the defective component product is no longer produced, cannot be supplied, or has been delisted, the supplier has the right to provide a similar component product as a replacement for the defective component product, but the performance of the new component product should not be lower than the original performance of the defective component product.

Unless otherwise agreed by the supplier or retrieved in accordance with the law, the buyer shall dispose of the defective or scrapped components at their own expense in accordance with the applicable electronic waste disposal regulations in the project location. If the supplier decides or is required by law to retrieve these defective products, the ownership of the relevant products belongs to the supplier. Unless otherwise agreed in writing by the supplier, the supplier shall not accept any returned defective products. If the customer returns the products to the supplier



without the supplier's prior written consent, the risks (including but not limited to damage or loss of the goods) and costs related to the products will be borne by the customer, and the supplier has the right to refuse to handle the relevant claims without any responsibility. In addition, unless explicitly agreed in writing by the supplier, the buyer shall not sell, rework or reuse the replaced products in any form.

#### 4. Liability exemption clause

- 1) Under any conditions, all warranty requirements must be proposed within the corresponding warranty period to be effective.
- The supplier and customer expressly agree that this Limited Warranty does not apply to the following components:
- The customer or end user fails to comply with the relevant provisions of the supplier's product installation manual, product technical specifications, and maintenance manual, and improper installation, use, and maintenance cause product damage or functional abnormalities;
- Customer or end user misuse, abuse, negligence, intentional destruction, or accidents that result in product damage or functional abnormalities;
- Power failure, power surge, lightning, flood, fire, accidental damage, or other events beyond the control of the supplier that result in product damage or abnormal functionality of the customer or end user.
- The product is installed on mobile devices (excluding photovoltaic tracking systems with the explicit consent of the seller) such as vehicles, ships, etc., or on offshore facilities (excluding water surface floating systems and fishing light complementary pipe pile project systems with the prior written consent of the supplier);
- Customer or end user pressurization exceeds the maximum system voltage or surge; The building components installed by the customer or end user have defects;
- Customers or end users apply under extremely hot (referring to temperatures exceeding the operating environment temperature of the component) or extreme environmental conditions, or the application environment rapidly changes, causing corrosion, oxidation, or chemical product impact, resulting in product damage or functional abnormalities.



- The customer or end user uses the product in a way that infringes on the intellectual property rights of the supplier or any third party (including but not limited to patent rights, trademark rights, etc.);
- In addition, when the model and serial number identification of the component is tampered with, removed, or cannot be clearly identified without written authorization from the supplier, the supplier has the right to refuse the customer's claim.

#### 5. Limitations on Warranty

Unless Wujun solar explicitly agrees in writing, signs and acknowledges other obligations and responsibilities, the terms of this limited warranty will be expressly replaced and all other express or implied warranty obligations, including but not limited to warranties of merchantability, warranties of suitability for special purposes, special purposes or applications, and obligations or responsibilities assumed by other suppliers, will be excluded. To the maximum extent permitted by law, the customer understands and agrees that the supplier shall not be liable for personal injury or property damage, nor shall it be liable for other losses or injuries caused by or related to the components (including but not limited to any defects in the components, any defects arising from use and installation). The supplier shall not be liable for any incidental, derivative or special damages caused by any reason. Indirect losses caused by the inability to use the product, including but not limited to profit losses, production losses, power generation losses, loss of business opportunities, loss of goodwill, increase in operating costs, or loss of revenue, are clearly excluded here. If the supplier is liable for compensation to the customer, the cumulative total amount of compensation shall not exceed the invoice price corresponding to the defective components already paid by the customer and received by the supplier.

# 6. Transferability

The customer may, upon written notice to the supplier, transfer the rights under this Limited Warranty to a subsequent new owner, provided that:

- 1. The component product remains intact and in its original installation location;
- 2. There is no remaining debt or other payable amount (such as liquidated damages) in the sales contract of component products;



- 3. The transfer should be a complete transfer and not a partial transfer.
- 4. The transferee agrees to be bound by all terms of this Limited Warranty.

If requested by the supplier, the customer shall provide reasonable evidence to prove the corresponding inheritance or transfer of ownership within 15 working days from the date of receiving the supplier's notice. Otherwise, the supplier has the right to refuse to handle the relevant claim without assuming any responsibility.

In addition to the above, this Limited Warranty shall not be transferred, and any transfer that does not comply with the provisions of this clause shall not be binding on the supplier. The supplier has the right to refuse to handle any related claims and shall not be liable for any responsibility in this regard.

#### 7. Independence of terms

If any provision or clause in this "Solar Module Limited Quality Warranty" is found to be invalid, useless, or unenforceable, it shall not affect the validity of any other provision or clause in this "Solar Module Limited Quality Warranty", and shall be deemed to be separated from any other provision or clause.

#### 8. Legal and Dispute Resolution

Any disputes related to this Limited Warranty, including but not limited to the existence, validity, breach or termination of this Limited Warranty, shall be resolved in accordance with the dispute resolution method agreed upon by both parties in the pre signed sales contract. If there is a disagreement in the determination of responsibility for quality assurance claims, the customer and supplier hereby expressly agree to entrust industry authoritative testing agencies such as Fraunhofer, PI, TÜV SUD, TÜVRheinland, Intertek, UL, CQC, CGC, etc. for testing, and the testing agency can be invited to participate in the final claim determination. All expenses incurred by entrusting a third-party testing agency for testing shall be borne by the losing party. Unless otherwise specified in the final judgment or award for dispute resolution under the sales contract, the relevant expenses shall be executed in accordance with the provisions of the final judgment or award. The supplier reserves the final right to interpret the Limited Warranty. If there is a dispute in the handling of quality assurance requirements, it must be entrusted to invite international



first-class testing institutions with testing qualifications for final appraisal, such as TÜV SUD or CPVT, or other third-party testing institutions jointly determined by the customer and Wujun solar, upon mutual agreement between both parties. Unless otherwise specified in the ruling, all costs shall be borne by the losing party. The final choice of the aforementioned institution shall be determined through consultation with the client.

#### 9. Force majeure

Force majeure refers to unforeseeable, unavoidable, and insurmountable objective circumstances, including but not limited to social events such as war, riots, strikes, epidemics, quarantine and quarantine, traffic control, etc; Natural disasters such as earthquakes, fires, floods, blizzards, hurricanes, lightning, and natural disasters; Or due to a lack of appropriate or sufficient labor force, shortage of raw materials, or inability to produce capacity, technology, or output; Or delays caused by non municipal supporting approvals, delays in the construction period by the construction party, and other reasons not attributable to Party A; Or delays caused by national laws, regulations, administrative rules or orders, as well as any unforeseeable events beyond the control of the supplier. Due to the occurrence or continuation of force majeure, if the supplier is unable to fulfill or delays in fulfilling its obligations under this limited warranty when selling defective products or filing warranty claims, the supplier shall not be held responsible by the customer or any third party. However, the supplier shall promptly notify the customer of the occurrence of force majeure and negotiate with the customer to take necessary measures to minimize the impact caused by force majeure.

### 10. Scope of Application and Interpretation

This limited warranty applies to products produced after \* month \* day, 2022.

This limited warranty shall remain valid until any updates are released by Wujun solar.

Wujun solar has the final right to interpret the warranty and has the right to professionally interpret the judgment results of any third-party testing agency.